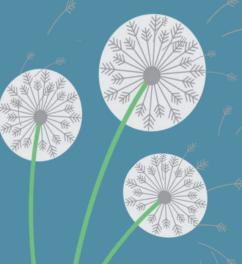
We All Wish for the Same Things...











UCP Heartland 2018 Annual Report

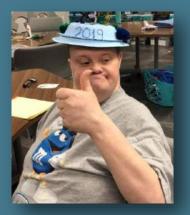
Program Fun



Violet being adorable



Heather tries a new look



Doug, all set for 2019

GROWING Exciting New Programs

We all have the same dreams...home, family, friends, a meaningful job and companions. We made exciting progress in exceeding these dreams in 2018 by opening the new Gibbs Center, a spectacular, regional program center in Jefferson City, Missouri.

The agency also proudly invested in the

latest adaptive technology in each of our programs to assist our clients with their individual mobility and therapy needs.

Also making an enormous impact on the lives of our participants are Direct Service Professionals. While adaptive equipment helps a specific need, our caring staff works hand-in-hand with program participants to improve overall skill sets and meet or exceed individualized goals. Our DSPs bring their heart to work each day, and through their dedication, program participants gain improvement in their socialization skills, overall functioning and forge tight bonds.

Brenda Wrench, CEO



WWT volunteers landscaping our new respite home

We welcomed another new addition to our programs: a family home we purchased in Webster Groves to use as a new respite program. While we complete this renovation, stay in touch with us on social media about our grand opening plans. You are all invited!

Your support has made 2018 a banner year for UCP Heartland. We look forward to working together with you on even more new possibilities for our program participants and their families in the upcoming year. Thank you for sharing your blessings with us.

System Navigator Program

Receiving a disability diagnosis or navigating any transition can be overwhelming to families living with disabilities. UCP Heartland is now offering a very personal, one-on-one service through our "System Navigator" program.

Designed to help families connect to program referrals, medical specialists, transportation and to assist with Medicaid and Social Security applications, our Navigator helps families feel empowered as they are presented with new resources.

Senior Vice President Shari Clay, a 25+ year veteran of disability care, is heading up the Navigator services and assisted 33 families in the first 3 months of the program.



Certified Support Dogs We LOVE

2018 was a year of change. We welcomed our new friend Noah to weekly program visits at Canterbury Center and our Manchester Day

program. Noah loves to play ball and the rowdier, the better. Support dogs make a distinctive difference in our programs by energizing the environment and bringing comfort to everyone they meet.

It's also a year that we said good-bye to our beloved dog Max who lovingly served Gibbs Center each day.

Max went out in style this year, winning the title of *second* most handsome dog at the County Fair. He might have come in second, but he will always be number one in so many people's hearts.



EXPANDING Existing Programs



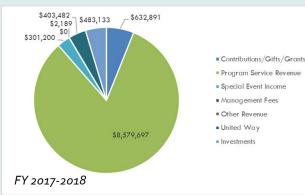
As Chairman of UCP Heartland's board, one of my key roles is guiding our strategic plans for the agency. To keep the mission relevant, we consider potential growth opportunities.

Through our gracious partnerships and donors this past year, UCP Heartland developed an all-new regional Gibbs Center in Jefferson City. This program is a beautiful blend of the very best in interior design and adaptive technology combined with a highly trained staff delivering expert care. We have three training kitchens to help improve program participants' skill sets and job readiness.

The Gibbs Center program now offers Employment Services and is rolling out Residential Services in addition to its ever-expanding Adult Day habilitation programs.

This past year, UCP Heartland also toured facilities to expand its St. Louis day programs and explored the possibility of program expansion in underserved areas. In 2018, the agency met with partners and agencies for potential new program development in South Central Missouri, promising some exciting growth for the agency in the upcoming new year.

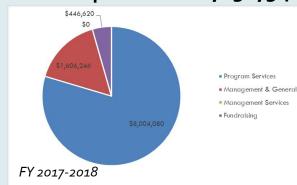
Total Revenue: \$10,402,592



Revenue

Contributions/Gifts/Grants	\$632,891
Program Service Revenue	\$8,579,697
Special Event Income	\$301,200
Management Fees	\$0
Other Revenue	\$2,189
United Way	\$403,482
Investments	\$483,133
Total Revenues	\$10,402,592

Total Expenses: \$10,056,946



Expenses

Ехрепьез	
Program Services	\$8,004,080
Management & General	\$1,606,246
Fundraising	\$446,620
Total Expenses	\$10,056,946
Change in Net Assets	\$345,646
Undesignated	4
Net Assets - Beginning of Year	\$11,974,698
Net Assets - End of Year	\$12,320,345
Total Capital Investments	\$856,665

2018 Strategic Program Investments

New Gibbs Center: \$1.1 Million



New Oak Tree Respite \$856,665*



New Technology \$182,094



*Purchase & renovation budget

3

PEOPLE Growing and Changing



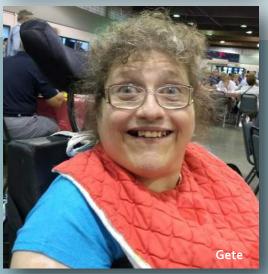
Eric

Eric came to UCP Heartland Gibbs Center after spending many years in programs being told he would not advance above the 3rd grade level. Today, Eric is reading and writing like a young adult.

The king of hats, Eric enjoys having fun with his friends at Gibbs Center, goes on daily outings into the community and dances with staff and friends whenever the mood strikes him. What made the difference in Eric's abilities is a combination of one-on-one time spent on skill development and UCPH Gibbs Center staff believing resolutely that Eric could become his best possible self.

UCP Heartland helps people living with disabilities capture their dreams and become a vital part of our communities.





Cliff

A small bundle of love, Cliff came to the UCP Heartland Child Development Center (CDC) when he wasn't thriving at another program. The physical therapist working with Cliff was concerned that he was falling behind in walking and recommended that Cliff enroll in the UCP Heartland CDC.

Once Cliff started at the CDC, staff helped Cliff walk around the playground and the classroom, and this became a daily routine. Quickly, Cliff was on pace with his physical therapy goals. Now Cliff enjoys running and racing down the slide to victory!



Gete

Marguerite (Gete) needed emergency housing and came to UCP Heartland's 24 hour emergency respite facility after driving across state in a rain storm. After settling in, Gete began daily Adult Day Habilitation Services at our Canterbury Center in University City.

Recently, Gete took advantage of UCP Heartland's Independent Residential Services program and found a wonderful home with a roommate, complete with support services.

Congrats to Gete on her independence and on achieving a UCP Heartland program Trifecta!

PARTNERSHIPS Enhance our Services



Physical therapy at the Child Development Center



Rob Miller, Blaze STL, helping Gete make a bowl



Adam with Sammi, student nurse at Respite program



Oats transportation driver helping Robbie into a van

UCP Heartland is proud to have so many partnerships in St. Louis, Columbia and Jefferson City for each of our programs. From nurses and therapists to dedicated van drivers, to businesses that help train our clients in jobs and improve their skill sets, our program participants' lives are enriched through partnership support. Each of



these activities supports a community rich in diversity and helps our clients realize their true potential.

UCP Heartland thanks all of our committed partners, volunteers and donors for everything they do to help make our programs so special.



Jake training at Hy-Vee market in Jeff City

OUR AMAZING STAFF



Shy and Debbie, Canterbury Center

A focus of UCP Heartland is retaining our exceptional, highly trained staff. We achieve this through team building activities like *Direct Support Professional Week* and *Spirit Week*.

We also help retain great people by showing our appreciation through an agency-wide bonus program. Every staff member has the opportunity to receive a bonus two times per year, based on hitting key metrics like client and family satisfaction. The result of our initiatives is UCP Heartland's staff turnover is 50% of agencies throughout the country.

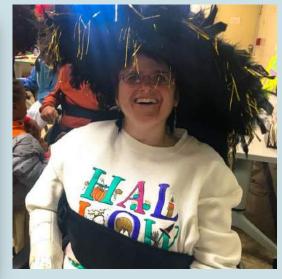
Additionally, the agency offers outstanding benefits including low cost health insurance. These are a few ways we say thank you to the people that work with our valued program participants each day and make their worlds so much brighter.



Employment staff showing off their super skills



6 Gibbs Center staff and clients love Spirit Week!



Kristin in the spirit at Canterbury Center



Manchester Day shows off their athletic skills

EMPLOYEES OF THE MONTH Promote Excellence and Advocate for Expert Care

Our Employees of the Month are excellent stewards of agency resources, are results driven and help the agency create strong, resilient families.

Each of our staff members, like our program participants, are great advocates for diversity and help us earn our reputation as leaders in the field of disability care.

UCP Heartland salutes our 2018 Employees of the Month who bring their "A" game to work every day.

xhann



KC Boone, Employment Specialist, Jefferson City. KC is great at scouting out opportunities and finds the most unique jobs for her clients.



Gloria Hoskins, Training Specialist. Gloria is our resident artist, forming extensive partnerships in the community to help develop clients' creativity.



Jessica Viviano, Program Manager, Residential Services. Jessica is a compassionate supervisor and a true champion of family rights.



Alex Rathgeb, Employment Placement Specialist. Embraced the "Year of Change" by strengthening partnerships in the community.



Tarika Busby, Adult Day Assistant, Manchester. Is a team player and her outgoing personality allows her to bring out the best in her clients.



Jessica Williams, Training Supervisor Adult Day, Manchester. Supports independence for her clients and spreads positive energy.



Reggie Redus, Personal Assistant, Canterbury Center. A 20-year employee, Reggie has a positive attitude and one day, saved a life.



Victoria Reaves, Residential Finance Coordinator. Her caring and humble disposition lifts everyone up. She makes the workplace joyful everyday.



Anni Peiffer, Employment Specialist. Anni is a strong advocate for clients and goes out of her way to support them. Anni gets people employed.



Kathi Shanks, Chef, Child Development Center. Miss Kathi teaches children to choose healthy foods at school and at home.

VOLUNTEERS: The Heart of UCP







The St. Louis Chapter of University of Michigan Alumni Club chose UCP Heartland for their annual volunteer day. The group painted the entire interior of a house over the course of 6 hours. The program clients living in the house chose their own room colors and came home with tears saying "I love it." Thank you to the University of Michigan for doing such an incredible job cleaning and painting the home. Many thanks to Hedva Levy and Michael Roth for spearheading this excellent project.

2018 Volunteer Impact: 394 Volunteers • 4,250 Hours

St. Louis University High Service Program



Volunteers, staff and program participants enrich each others lives. SLUH intern Ian Schocklee said, "Through the staff's acts of generosity and care of their clients, I could tell that the UCP Heartland workers really loved and enjoyed interacting with their clients every day."

Ian became friends with one of his clients, Andrew. They enjoyed talking about sports, family and friends over Andrew's communication's device. Today, they still keep in touch through social media as Andrew updates Ian on Cardinals and Blues sports trades.

"One night when I was working at UCP Heartland, I received a text saying '*Good Night Buddy*.'I realized then how much I would always cherish this time."

VOLUNTEERS Bring Light Into Our World



Volunteer Activities

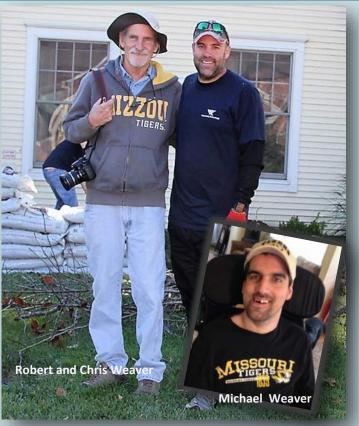
RubinBrown trainees scrubbing walls at our new program house in Webster Groves. The team power-washed the entire exterior, washed interior windows and gussied up the house for residents.



RubinBrown

Special thanks to board finance committee member Becky Knezevich for recommending UCPH to RubinBrown for "Volunteer Outreach Day" and to Scott Laurentius for coordinating his team. Great work RubinBrown!

The new respite home is positively sparkling. Thank you, RubinBrown for great teamwork.



WWT—It's a Family Thing!

World Wide Technology's Chris Weaver and his Dad Robert enjoy a day working together at the new Webster Groves house. Chris's brother Michael is a long-time UCPH program client at Canterbury Center. Thank you to Chris for organizing WWT Day and for introducing us to his friends.





BECOME A VOLUNTEER!

Make a difference as an on-site or off-site volunteer. Both groups and individuals can get involved in ongoing or one-time volunteer opportunities.

> Volunteer roles include: Service Project Days/Special Events **Classroom Assistants** Admin Support

Contact our volunteer office to learn more: 636.779.2276 volunteer@ucpheartland.org



World Wide Technology volunteers came from nearby and as far away as Hawaii to help us landscape our new house. The group of volunteers were dedicated workers, putting sweat equity into the job and even helped out neighbors by removing their dead trees. Thank you, WWT for such outstanding work...the property looks beautiful! 9

UCP HEARTLAND Programs

Family Support Services

Marlborough Hall, Canterbury Center and Metro St. Louis



Marlborough Hall features two programs:

Short Term Respite - Our caring staff offers families temporary relief from the daily care needs of a family member living with a disability. The Respite Program offers temporary scheduled care for adults with disabilities. Services are always available 24/7, all year long.

Emergency Residential - Provides safe, 24-hour residential services for adults with disabilities who require emergency assistance and lodging.

System Navigator New

Our new Navigator service provides valuable one-on-one support to help connect families to resources. The System Navigator provides information, referrals to programs, advocacy, education and family resources.

Children's Camps Two types:

Summer Voucher (St. Louis County)

Provides financial assistance for St. Louis County children with a diagnosed disability to attend a variety of summer camps.

Disability Camps for Children (St. Louis) Camps take place on

weekends, during school breaks and in the summer. Families can choose which camp to attend.

Program Goal: Provides families with daytime, overnight or weekly relief for caregivers while engaging program participants in activities.

Outcomes Achieved:

- 100% Clients have basic needs met.
- 100% Clients experience no out-of-home placements

Program Highlights: Launched System Navigator and assisted 33 families in the first 3 months.



9.9% of Agency Expenses 578 Clients Served

Employment Resources & Talent Connect Canterbury Center, Gibbs Center



The UCP Heartland Employment Resources program helps people living with disabilities identify their skills and interests to achieve a job of their choice. The program provides support to help job candi-

dates develop relationships with coworkers, create a support network and shape their careers. Employment Resources helps program participants work toward independence.

UCP Heartland's Talent Connect program helps people begin and maintain careers in the hotel and hospitality industry. Program participants learn industry-related skills, soft skills and how to navigate barriers to employment. The program helps



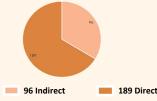
employers in the industry connect with dedicated, talented employment prospects who are industry-trained and ready for long-term, meaningful employment.

Program Goal: Provides training and support for people living with disabilities to access employment and attain economic independence.

Outcomes Achieved:

- 98% Clients retain employment for at least three months
- 100% Clients gain knowledge about community resources
- 81% Clients enroll in vocational training
- 98% Clients increase income, assets and savings ٠

Program Highlights: Launched a new employment program in Jefferson City placing 8 people into jobs in 2018.



6.7% of Agency Expenses 285 Clients Served

173 Indirect 405 Direct



UCP HEARTLAND Programs

Adult Day Habilitation

Canterbury Center, Manchester and Gibbs Center



The Adult Day Program provides individualized assistance for adults to choose activities and strengthen their skills. Services correspond with each individual's abilities and include assistance with social, adaptive and other skills that foster a greater level of independence. Adult Day programs also benefit from a multitude of community groups

who visit the centers to perform music, lead educational sessions and share their talents with program participants.

Program Goal: Provides the opportunity for continued learning, skills enhancement, socialization and community integration.

Outcomes Achieved:

- 90% of persons served develop positive friendships with peers
- 95% maintain/improve level of functioning/life skills
- 100% Clients feel less isolated
- 97% of clients successfully manage their health

Program Highlights:

Opened the all-news Gibbs Center in Jefferson City complete with training kitchens, on-site RN, therapy programs and daily trips into the community.



Child Development (CDC) Columbia, MO

The CDC is a licensed and accredited early care and education center that offers a unique

environment where young children of all abilities learn together. Our collaborative development center integrates early intervention and education, active learning and nurturing relationships.

Half of the CDC's children have a diagnosed disability; the rest of the students are "developing typically." The program helps each child maximize their gifts and unique abilities to prepare them for kindergarten.

Program Goal: Through early identification, minimizes

Outcomes Achieved:

- 100% gain knowledge about community resources •
- ٠ 100% of students gain/maintain their level of functioning
- ٠ 100% of parents whose children participated in the Center's programming report that their child was ready to enter school.

Program **Highlights**:

25 Indirect

- Launched first summer program for students who graduated from the CDC. Served 18 campers ages 5-8.
- CDC earned a capacity builder grant to be a mentor for Boone County disability programs.



Residential Services St. Louis and Jefferson City





ISL provides 24-hour staff support to people living with



disabilities. Staff members assist program participants with all aspects of personal care, cooking, medication, arranging transportation, coordinating medical care, community outings and social activities. Clients live with 1 to 2 roommates.

Independent Supported

Living Assistance (ISLA)

ISLA provides up to 10 hours per week of staff support to people with disabilities living in their own homes. Residents learn new skills in 10 primary areas: medical, shopping, laundry, housework, safety, finance, transportation, jobs, socialization and cooking.

Program Goal: Provides the opportunity for people with multiple or severe disabilities to live in their own home or with a roommate.

Outcomes Achieved:

- 100% of clients have no out-of-home placements ٠
- 100% of clients receive routine medical care ٠
- 100% develop healthy relationships with family ٠ members and caregivers

Program Highlights:

- Hired an MSW as Program Director
- Opened two new residences ٠



21.9% of Agency Expenses

56 Clients Served

230 Indirect 131 Direct



214 Clients Served

189 Direct

6.2% of Agency Expenses



developmental delays and prepares children for school.

ADAPTIVE and Sensory Environments Meet Clients Needs







ADAPTABLE TABLES The height adjusts with ease, allowing wheelchairs to move up to the table to work on crafts and other projects. Imagine finally being able to sit at the table! These are some of the new program enhancements that UCP Heartland is investing in.



EYE GAZE TECHNOLOGY Imagine being able to convey your thoughts for the very first time. This is eye gaze technology, an adaptive device that reads people's retinas. For people without the gift of speech or the use of their hands, communication is difficult. Today at UCP Heartland, many more program clients have a way to express their thoughts.



Universally Designed Kitchens The microwave, sinks and ovens are wheelchair height and everything pulls out to make it accessible for people seated or standing. Kitchen skills enable our program clients to find meaningful work anyplace that prepares food. It also helps people to develop life skills so that one day, they might be able to live independently.



Fully Accessible Vans insure that program participants are fully integrated into their communities. A focus of UCP Heartland's programs is ensuring that clients have a choice of activities each day, whether at the center or going on outings. Our vans make it possible for daily community outings.



Obi robotic dining companion helps people with a spectrum of disabilities dine independently.

SUPPORTERS Create Successful Events



Columbia Wing Ding Ambassador Ben with Luke

WING DINGS Rock

The Wing Ding tradition continued with more than 2,000 combined attendees at the 2018 Jefferson City, St. Louis and Columbia Wing Dings.

At each individual Wing Ding, local restaurants put their traditional, specialty and dry rub wings to the taste-test. Panels of celebrity judges savored contest submissions from participating restaurants and event attendees voted on the coveted "best in show" grand prize chicken wing. The "People's Choice" winner in each city scored a bronze, chicken-topped trophy to prominently display in their restaurant. **The Wing Dings brought in \$113,862.**



JC Wing Ding Winner: Blue Skillet



STL Wing Ding Winner: Salt + Smoke



Laura Hettiger, KMOV and Torando



David Clay and Vicky Knoblock with Vicky's new Gala puppy.

DREAM GALA Program participants from throughout the state came to join the festivities at our 2018 Dream Gala held at the Grand Hall. The evening included a well funded live auction and an expansive silent auction. The percussionist group JOIA provided entertainment and KMOV's Laura Hettiger was the evening's MC.

The Gala raised \$184,938 for UCP Heartland programs.



Ed Balmes, Jerry Lis, Brian O'Neal and Chrissy Teske enjoy the Gala Kickoff

COMMUNITY OUTINGS Provide a Community Richness in Diversity



CDC Kids on a hay ride



Strolling on a sunny day



Sheila greets a new friend at Warm Springs Ranch



Yvonne enjoying making pottery at Blaze Studios STL

Community outings are the opportunity for our program participants to expand their worlds, and the opportunity for people within the community to become introduced to people living with disabilities. Exposure helps the community understand the connecting points that help people feel comfortable with each other.

Each adult day program (and sometimes the kids!) take daily, community outings. One program goes twice per day. Program participants choose which field trip is right for them. Some days it's a trip to a super store, other days, an adventure to a pottery studio. Every outing is an adventure and full of new experiences and plenty of smiles.



Jake and Judy on Legislative Day at Missouri State Capitol advocating for disability rights

GIBBS CENTER Grand Opening Brings Lots of Smiles



Our patron, Hallie Gibbs is learning about the fine art of muffin making in one of our three new training kitchens at Gibbs Center. Also pictured is the Lieutenant Governor Mike Kehoe, UCP Heartland CEO Brenda



Sharon and Amy enjoy a moment at the Grand Opening



The all new Gibbs Center features three universal design training kitchens; advanced technology; adjustable tables; spacious restrooms and laundry facilities; a high-tech sensory room and wall-size monitors to display environment- altering visuals.

The new center also offers extended hours showcasing employment and independent residential services managed by our highly trained staff. Three new vans help offer independence and choice to clients through daily outings into the community.



Chefs Jake and Heather



Max gets love



Lisa, Palmer Gibbs Center Director



Leann and Eric enjoying a little dance

GIVING CIRCLE Membership Levels

Humanitarian (\$50,000+)

Meeker Trust Productive Living Board Capacity Building Grant Souers Trust United Way of Greater St. Louis

Visionary (\$30,000-\$49,999)

Express Scripts

Hero (\$20,000-\$29,999)

Hallie & Karen Gibbs and family

Ambassador (\$10,000-\$19,999)

Anonymous Friends of UCP Heartland Brian & Mary Orsak Dick Otke Construction Enterprise Holdings Fred & Jane Schmidt Gateway to Innovation Trust of Clarence A. Zacher, Jr.

Advocate (\$6,000-\$9,999)

Buder, H.L. and Susan Charitable Trust Central Bank of Jefferson City IBM James & Jennifer Sievers, II Microsoft Morris Converting LLC Rich & Julie Fitzer Rich & Kim Chong Sally W. & William C. Proffitt Foundation

Community Enthusiast (\$4,000-\$5,999)

Bill Cady Cady Family Foundation Cory Hartung First Bank Hawthorn Bank Jeff & Ann Rayfield Jefferson Bank of Missouri Kmeier Roof Systems John & Nancy Ross Midwest Bank Centre Saint Louis Philanthropic Organization

<u>Guardian (\$2,000-\$3,999)</u>

Al & Patricia Bacon Armando Siliceo-Roman Ascension Health AT&T Missouri **BAM** Contracting Bernard & Maureen McDonnell Brian & Elizabeth O'Neal Brian & Liz Hansen Clifton Larson Allen LLP **Daniel & Henry Company** Drury Development Corp. Edward & Joanne Storey Gene & Joan Slay Charitable Foundation George Von Hoffmann Foundation Koller and Meador Martin & Vicky Knobloch Missouri Employers Mutual Naught Naught Insurance Agency R B Kahn Trust Reinsurance Goup of America Rick Aselage & Debbie Douglas **River Region Credit Union** Salesforce Sarah Sievers Sysco St. Louis, LLC United Access United HealthCare Services, Inc. US Foods Woodman Engineering Co.



Nurse Marc and Nathan loving Carpool Karaoke

Crusader (\$1,000-\$1,999)

Alliance Technologies Ankit Kumar Larry Niell Arthur Meyer **Bill & Tricia Bolster** Brian & Nina Murphy Brenda Wrench Color Art Dan & Mary Hebrank Dave & Christine Houston Derek & Jessica Cinquemani Ed Balmes Erin Sievers Harold & Donna Westhues Isle of Capri Jacques & Donna Thro James & Judy O'Donnell Jane Kaiser Jennifer Borcherding Joel & Sue Housewright Kathi Harness Kathleen Beach Landwehr Family Larry Neill Laura J. Dunsmoor I ori Burch Lou and Marianne Rotter Mike & Jill Larsen Promise Homeworks Prudential Sean & Jill Hunt Shaun Swearengen Southern Hills Townhouses & Apartments Steve Litzau & Sharie McLafferty Steven & Connie Pautz Tim & Ricci Moore Tod & Kristen Raeber William Marshall

Patron (\$500-\$999)

Andrew & Lauren Gillentine Brown & Crouppen Central Bank of Boone County **Children's Therapy Services** (University of Missouri) Dive Bomb Industries Edward Jones Fechtel Beverage **Gundlach Services** Jain Family Charitable Fund Kohl's Department Stores, Inc. National Sales Solutions, LLC Office Essentials Peoples Bank & Trust Co. **PNC Financial Services Group Reinhold Electric TD** Ameritrade **Bill Smittle** Carl & Jackie Conceller Charles & Margaret Hudson Dana Yam Danielle Schrumph Dave & Frankie Usai Dave & Shari Clay David & Megan Greathouse **Don & Nancy Ross** Eddie & Darcy Edwin Eric & Judy Grainger Henri McCracken Jason & Angela Bean Jeff & Jayne Hebrank Joel & Sue Housewright John & Lori Hanneke Lalo J. Berezo Matthew & Patti Billings Michael & Sharon Ann Immer Mick & Casey Gundlach Myles McDonnell Nick & Kristin Meador Paul & Lisa Sombart

GIVING CIRCLE Membership Levels

Patron (cont'd)

Paul & Lisa Sombart Roberto Rodezno Sandy Wedewer Stephanie Sieloff Steve & Becky Kling Thomas & Sally Hudson Tim & Lisa Dolan Timothy & Kelli Williams Tom Wendell & Marian Nunn Tyler & Courtney Poe Wilson & Liz Sykes

Friend (\$100-\$499)

Alberta Long Amanda Coller Andrew Flick Angela Madrid Ann Young Ashly Huber Barbara J. Bouchev Becky Nesbit **Bill & Lynne Cornelison** Brad & Susan Schultz Branden & Monica Edmonds Carol Blazicek Carol L. Donelan Carolyn Cope Carolyn L. Coyle Cathy & Gary Watson Cathy Crawford



Friend (cont'd)

Charlene Ross **Charles Haggerty** Charles J. Frank Charlie & Liz Felker Chuck & Stacy Waeltz Colin & Kristin Rohlfing Columbia Dentistry for Children Craig & Jenifer Strohbeck Crill Brown Cynthia Unland Dan & Joyce Berra Dan L. Davidson Dean & Tara Kpere-Daibo Dean Short Dennis Flick **Direct Service Works** Donald & Janie Wolf Donald Farmer **Dorothy Sterrett** Dwain E. Roberts Ed Kniest Elbin Guzman Epsilon Sigma Alpha - Rho Chi Chapter 2988 Ethan & Amanda Eitel Evan & Maree Thomsen Fiona Waller Frank & Marlene Kreitner Frank A. Parise, Jr. Fred Weisel Gail Stukenberg Gary & Holly Oberkrom Gateway to Precious Moments Glen Yonetani Greg & Marla Fuesting Greg Loehr Hamilton & Chrissy Callison Harry Hill Hawthorne Management Co.

Friend (cont'd)

Hugh & Diana Bissell James & Mary Beth Kenley James & Sally Laurentius James E. Whaley James Galvin James Landwehr Jana Stanley Jay & Victoria Brenner Jeffrey & Cheri Cooper Jeffrey & Christine Comotto Jeffrey & Gina Parker Jerry Lis Jim & Erin Thurmond Jo Ellen Meier John & Pamela Locke John Falzone John Torbitzky John V. Adkins Jon & Elizabeth Rendine Joseph & Sara Barbeau Joseph J. Barth, Jr. Joseph Murphy Judith Duncan Judith Leach Karyn Nondorf Katy Rossi Kevin Callaway Laborers International Union of N.A -Local NO. 110 Larry G. Mrazek Larry Hasselfeld Lauren Gray Linda Ladendecker-Corley Liz Downing Lorelei Schwartz Lucian & Lauren Nevatt Luke Leidenfrost

Friend (cont'd)

Lyle Ziemann Manuel Sanford Marian McMillion Marilyn Varrone Martin & Judith Hughes Mary A. Giovanni Mary Ann Rooney Mary D. Lewis Mary Struemph Matt A. Anderson Matt Bauman Maureen McCann-Billy Mercial & Laura Stewart Michael & Barbara Aufdenspring Michael & Barbara Smith Michael & Carol Zlatic Michael & Martha Hogan Michael & Patti Long Michael & Rosemary Roth Michael Sheahan Michelle Barbeau Mike & Loretha Alexander Nancy Springman Never Enough Boutique Norma L. Lingle Norman & Flora Hendricks Osmond & Sandra Conrad Pamela Hammond-McDavid Patricia Cornelison Paul Quindry Phil Freeman Rex & Lauren Fennessey Richard & Betty Rodemyer Richard & Jane Ciuffa Richard E. Browning Richard Jennett

Friend (cont'd)

Rick & Leesa Johnson Rob & Christy Linden Ron & Sandy Otto Roxann Greenberg Roy & Venita Butler Ruth Meyering Ryan & Stephanie Woodward Sean & Caley Long Shelby Jestes SnoBiz Stephen Paul Steve & Diane Schumacher Steve Pizzalato Susanne G. Jacobsmeyer **Terry & Sally Rackers** The Nunn Company, LLC Theresa Huddleston Thomas & Kathleen Bridges Tim Varrone **Timothy Albers Todd Reither** Tom & Diane Markus Tom & Julie Kiehl Tom & Mary Evans Tom Talbot Tommy & Kathleen Wisniewski Travelers-Cyber Grants, LLC Trevor Gonterman U.S. Bank Foundation Ursula Allison Veterans United Home Loans Vicki Nicelv William & Zoe Buckley Williams-Keepers LLC Windows & Wood

Thank you for investing in our mission!

IN-KIND DONORS Create New Possibilities

5 Star Burgers AAA Automobile Club of MO Amigos Cantina Andy's Frozen Custard Andy's Seasoning Inc. Ankit Kumar Anthonino's Taverna Arch Travel Services Baked Wood-fired Pizza **BAM** Contracting Co. LLC Bandana's Bar-B-Q Barre 3 Baxter Gardens of Chesterfield Beautiful You LLC Bentley Studio, Ltd. Bernadette Groner Best Steak House Big Shark Bicycle Co. **Big Sky Cafe Bill Hudson** Bill R. Cady Blue Skillet Bonkers **Botanicals Design Studio** Branson CVB Brian & Beth O'Neal Brian & Kristy Straeb **Buffalo Wild Wings Bumbershoot Aerial Arts Butler's Pantry** C.J. Mugg's Caleco's Bar & Grill Calhoun's Carretero Family & Co Casa Loma Ballroom Cecilia Coller **Champs Chicken** Chesterfield Athletic Club **Chesterfield Sports Fusion** Chrissy Teske **Citizens National Bank** City Museum Climb So iLL CMAS Cheerleading COCA Cocktailz: A Beauty Bar

Cody Stokes Como Smoke & Fire Conrad Towers Craft Alliance Center of Art + Design Craig & Jennifer Strohbeck Crown Ridge Tiger Sanctuary Crowne Plaza Louisville Airport CUTCO Stores Cvrano's D Rowe's Restaurant & Bar Dalhousie Golf Club Dan & Mary Hebrank David Graham Defiance Ridge Vineyards Denny McClerren Don Blanc Drunken Fish Drurv Hotels EdgeWild Bistro & Tap Edward J. Balmes Endangered Wolf Center European Wax Center Extra Virgin: An Olive Ovation Fairmount Park Racetrack Ferguson Brewing Company Flamingo Bowl Float STI Fred & Jane Schmidt **Fuzzy Zoeller Production** Fuzzy's Taco Shop Garden Heights Nursery Gateway Motorsports Park Genovese Diamond & Estate Broker Ginger & Mary Ann Boutique Glen Echo Country Club Gus' Pretzel Shop Hallie & Karen Gibbs Harry S. Truman Library & Museum Healthworks! Kids' Museum Highlands Golf & Tennis Center Hodak's Holiday Inn - Executive Center Holiday Word & Splashin' Safari Hollywood St. Louis Casino & Hotel Hotshots Sports Bar & Grill Houlihan's

House of Chow Hy-Vee **IMEG** Corporation Isle of Capri J. Pfenny's Jake's On Main Jane Kaiser Jeff & Ann Rayfield Jeremy Liedenfrost Joey B's Jon Tomas Salon & Spa JQ on High Just Dancing Dance Studio Just Landscape Lighting, LLC Kakao Chocolate Kansas City Royals Kansas City Zoo Kendra Scott Kennelwood Pet Resorts Kent's Floral Gallery Kreis' Restaurant La Terraza Mexicana Grill Landmark Theatres Lass & Laddie Lazy River Grill & Yellowstone Cafe Les Bourgeois Winery Linda Sheahan Lizzi & Rocco's Natural Pet Market LuLaRoe Lutz's BBQ Maggiano's Little Italy Magic House Magnolia St. Louis Mercy Health Michael Christ Mission Taco Missouri Botanical Garden Missouri Historical Society Mitchell James Salon **MX** Movies National Baseball Hall of Fame National Tiger Sanctuary Nestle Purina PetCare Company Noboleis Vineyards Norton's Fine Art & Framing

Nothing Bundt Cakes Office of George Bush Opera Theatre of Saint Louis Orangetheory Fitness Pandora Jewelry Paul Quindry Phillip B. Cady **Piccione Pastry** Pieter Teeling **Pinot's Palette** Pitaya, Inc. Planter's House Plowsharing Crafts Prestige Ballroom Prison Brews PRP Wine International Quality 8 Theatre Ravi & Kay Johar Reinhold Electric Inc. Repertory Theatre STL **Richard Holmes Construction** Rio Syrup Company **Riversong Spa** Rock & Brews Salt & Smoke Seaglass Fine Art Photography Seven Gables Inn Shakers Dog Wash Shana Watkins Photography Shelter Insurance Silver Dollar City Simply Sterling Collection Six Flags - St. Louis SkyZone Smokin' Chicks Southern Rentals and Real Estate Spectators Sports Zone St. Louis Cardinals L.L.C. Galleria 6 Cinemas St. Louis Rowing Club St. Louis Symphony St. Louis Wing Company Stacey Krueger Steel Wheels Straub's Grocery Strauss Peyton Portrait Gallery

Stray Dog Theatre Studio Home Sugarfire Smokehouse Sunshine Drapery Ted Drewes Frozen Custard Tesla St. Louis TGI Friday's The Art of Entertaining The Fox Theatre The Glass Work Bench The Golf Club at Deer Chase The Great Cover Up The Magic House The Melting Pot The National WWI Museum & Memorial The Pageant The Repertory Theatre St. Louis The Schlafly Tap Room The Sheldon Concert Hall The Silver Smith's The Simon Law Firm, P.C. The St. Louis Cardinals Thomas & Sally Hudson **Thomas Fallon Photography** Three Kings Public House Time for Dinner Timothy & Kelli Williams Tin Roof Monogram & Gifts Tom & Mary Evans Truman's UCPH Young Professionals Board Union Station Kansas City Upper Limits Climbing Gym Urban Chestnut Vie Boutique Vom Fass Walt's Bicycle Waterway Gas & Wash Weekday Best Westlake Ace Hardware Westrich Photography Wine Merchant Witt Print Shop Woodard Cleaning & Restoration Services World Bird Sanctuary Yoga Six



Advocacy day at the Capitol



Program art from Gibbs Center



Sierra helps Yvonne stamp a bowl

18

BOARD OF DIRECTORS UCP Heartland

Chairman of the Board Jeff Rayfield

Chair Elect Kelli Williams

Vice Chair, Business Finance Rick Aselage

Vice Chair, Operations **Richard Chong**

Vice Chair, Governance Brian O'Neal

Vice Chair, Development Armando Siliceo-Roman

Secretary **Ed Balmes**

Ana Archer

Cheri Cooper

Ravi Johar, M.D.

Jane Kaiser

Ankit Kumar

Jerry Lis

Tod Raeber

Rick Talerico

Chrissy Teske

Joy Voss

President & CEO Brenda Wrench



Jeff Rayfield, Senior VP, Wells Fargo Advisors

Cheri Cooper, Managing

Director, Wells Fargo Advisors

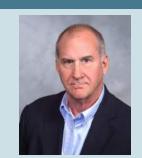
Jerry Lis

, Partnership Executive

Strategic Clients IBM



Kelli Williams, Director, Global Talent Acceleration Programs RGA Reinsurance



Rick Aselage, Retired



Richard Chong, VP & GM Client Services, Express Scripts



Ana Archer, Occupational Therapy, Student, Washington University



Ankit Kumar Global Field System Development Lead, Bayer Crop



Chrissy Teske Senior Attorney Commerce Bancshares, Inc.

Young Professionals Board



Casey Gundlach, President



Marian McMillion, Vice President



Andrew Gillentine, Treasurer



Joy Voss, Ph.D. Assn't Clinical Professor St. Louis University



Brian O'Neal, Attorney McMahon Berger



Sales Force

Ravi Johar, MD Chief Medical Officer United Health Care



Tod Raeber, Manager Sigma Aldrich



Rick Talerico Senior Analyst

JAG Capital Management





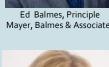
















UCP Heartland Locations

St. Louis Corporate Offices

13975 Manchester Rd. Manchester MO 63011 (636) 227-6030

Canterbury Center 8645 Old Bonhomme Rd. St. Louis MO 63132 (314) 994-1600

Respite 1118 S. Laclede Station Rd. Marlborough MO 63119 (314) 962-0015

Central Missouri

UCP Heartland Child Development Center 3804 Santiago Dr. Columbia, MO 65203 (573) 449-6783

UCP Heartland Gibbs Center for Independence 1719 Southridge Dr. Jefferson City, MO 65109 (573) 761-7300

Visit Us: www.ucpheartland.org





Staff and program participants at the Grand Opening of Gibbs Center, our technologically advanced, regional disabilities program facility in Jefferson City, Missouri

