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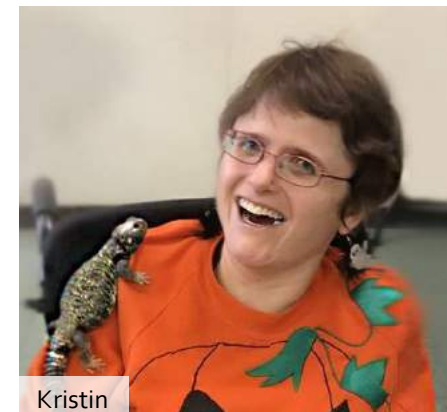
Brenda Wrench,
President & CEO



L-R: Pershing, Matthew and Tyesha



L-R: Camille, Maddox, Lawson and Keira



Kristin



Connor



Stephen

We Provide the Gift of New Possibilities

Brenda Wrench, President & CEO

UCP Heartland is pursuing growth, both in program quality and depth to better serve our participants. In this first year of implementing our long range plan, we invested in a senior



Brenda Wrench

leadership team to improve program operations and continuity, implement electronic health records, and establish data systems to automate business functions while garnering cost savings. We are renovating facilities, reviewing changes in the regulatory environment and positioning UCP Heartland as the provider of choice now and in the future.

Our priorities in 2017 kept us focused on what matters most to UCP Heartland: our core values and the people we serve. Our agency's mission is to *provide the highest quality programs, services and supports while*

advancing the independence, productivity and full citizenship of people living with disabilities. It's an expansive mission offered in multiple locations throughout the state of Missouri. We provide employment services, adult habilitation day programs, family support and respite programs that serve more than 1,000 ongoing participants. Two hundred employees bring caring hearts and well trained hands to the people we serve.

When added together, our numbers deliver *choice and individualized outcomes* for our program participants. Started in 1953 by a group of concerned parents, we are now in our 65th year of being a trusted provider for people living with disabilities. UCP Heartland is thankful to be a United Way member agency and certified by the Better Business Bureau: we are committed to maintaining only the highest possible standards in program administration.

Our programs transform lives. You make a difference in the lives of those we serve. We look forward to continuing to serve and advocate for our UCP Heartland family for many years to come.



The Ever-Changing Landscape

Brian O'Neal, Board Chair

As we enter our 65th year of service to the community, changes are emerging in how services will be designed and funded.

For 100 years, non-profits have benefitted from corporations and donors being given tax incentives to support charitable causes. With the standard deduction doubling and only a small percentage of people projected to itemize their taxes, will charities still be considered in donor's budgets under this new tax code?

Seismic changes are also coming to how the government will fund ongoing care for individuals living with disabilities.

UCP Heartland is preparing for potential impact when "managed care" changes the constellation of more than 1,300 care providers in Missouri. Now more than ever we must all be a stronger voice in representing the needs and rights of all people living with disabilities.

With this evolution in funding streams, charities serving people living with disabilities must remain both vigilant and poised for growth. UCP Heartland is ready to expand and enhance current programs while strongly advocating for those we serve. With investments in infrastructure, facilities and staffing, we are committed to enhancing programs that prioritize the changing needs of our clients.

Stay tuned to our website and social media pages to follow trends in disability care. The support of donors and the communities we serve is what keeps UCP Heartland flexible and strong, qualities non-profits need in order to navigate a world of change.

2017 Strategic Program Investments

New Gibbs Center: \$720,298



Complete renovation to Jefferson City Gibbs Center. Opens May 2018.



Gibbs Center clients help with demolition

New Vans & Truck: \$341,823

UCP Heartland purchased seven new vans for community outings, and one new truck to move clients into their independent homes.



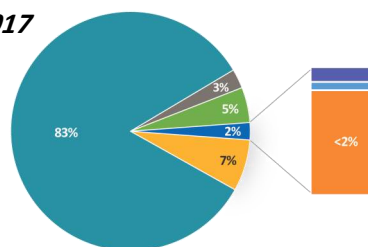
New Furniture & Technology: \$332,800

New program furniture, client technology, data systems management and digital payroll - see page 6 & 7

Coming Soon...new 24-Hour Respite Care Facility...stay tuned! 3

Total Revenue: \$8,771,244

**FY 2016—2017*

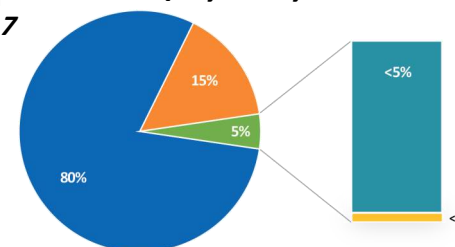


Revenue

Contributions/Gifts/Grants	\$610,992
Program Service Revenue	\$7,309,188
Special Event Income	\$229,131
Management Fees	\$21,090
Other Revenue	\$10,528
United Way	\$418,534
Investments	\$171,781
Total Revenue	\$8,771,244

Total Expenses: \$8,694,424

**FY 2016—2017*



Expenses

Program Services	\$6,954,575
Management & General Management Services	\$1,336,014
Fundraising	\$20,959
Total Expenses	\$8,694,424
Change in Net Assets Undesignated	\$76,820
Net Assets - Beginning of Year	\$9,512,874
Net Assets - End of Year	\$9,589,694
Total Capital Investments	\$1,394,921

VOLUNTEERS Bring Light Into Our World

2017 Impact: 300 Volunteers • 3,385 Hours

Sensory Blankets

UCPH received 43 sensory blankets through a partnership with Charity Sharity, a St. Louis nonprofit that collects donated fabric and sewing supplies. The group then enlists a pool of seamstresses to create one-of-a-kind textile projects.

Each blanket is weighted with heavy, compact stuffing and features various tactile objects. The blankets are unique in design and texture, ranging in size from lap blankets for babies to adults.



BECOME A VOLUNTEER

Make a difference as an on-site or off-site volunteer. Both groups and individuals can get involved in ongoing or one-time volunteer opportunities.

Volunteer roles include:

- **Taking people into the community**
- **Special Events**
- **Classroom Assistants**
- **Admin Support**

Contact our volunteer office to learn more: volunteer@ucphheartland.org
Phone: 636-779-2278



L to R: Summer interns Evan, Brie and Tim

Student Nurses and Therapists Work with Our Programs

Students from Mizzou, Chamberlain College of Nursing and Maryville University volunteered at UCP Heartland program sites, learning about disability services through personal interactions with program participants and staff.

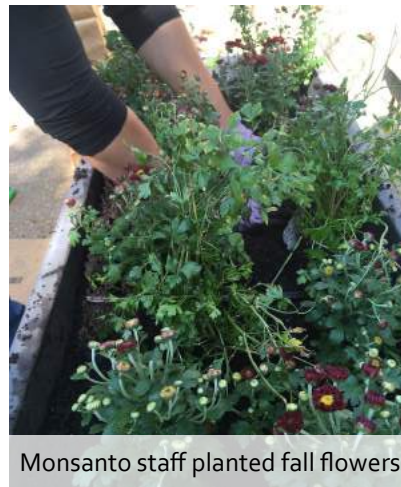
The student volunteers help support staff and brought new skill sets to the programs.



Chamberlain Nursing students

Group Volunteers — Monsanto Service Day

UCP Heartland is thankful for community groups and companies that partner with us for service days. In October 2017, a group of volunteers from Monsanto joined staff at Canterbury Center to create decorations with Adult Day Program participants, paint, landscape and plant flowers. The group also did an incredible job helping decorate the building for fall. Monsanto provided two seasons of fun as the agency looks forward to the spring flowers.



Monsanto staff planted fall flowers



Monsanto volunteers at Canterbury

Volunteer Activities

Volunteer projects can include creating hand-made items and hosting fundraisers off-site. In 2017, among others, Washington University students, Girl Scouts and families volunteered time to support our UCP Heartland programs.

(Above) Three students joined UCP Heartland this summer to intern at our corporate office. Evan and Tim assisted with computer and IT support, while Brie worked on marketing and volunteer-based projects.

VOLUNTEERS: the Heart of UCP



Melanie and Olivia

Volunteers have a profound influence on a non-profit's mission. Volunteers like Melanie — a donor, fundraiser, Gala champion and the first person in line to help with any job — are the soul of an organization.

It was with a broken heart this year when we said a final good-bye to our passionate and devoted Board Member, Melanie Adams-Swearengen. Melanie brought light, energy and conviction to everything she did. Melanie's family and friends, including her mother, Linda; husband, Shaun; and their daughter, Olivia, keep Melanie's spirit and memory shining brightly in our UCP Heartland community.



Shaun and Melanie



David



Julius



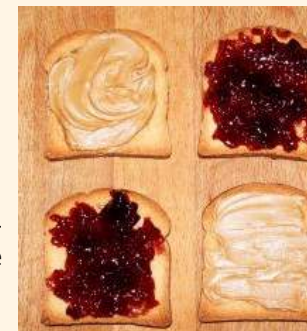
Daryl



Jason

Clients Volunteer

Volunteers come to help UCP Heartland, and our program participants travel into the community to help others. From working at daycare centers, to helping people understand disabilities, to providing food for other non-profits and people in need, our program participants go the extra mile to help the community.



Feeding Others

When program participants in our Adult Day Program wanted to serve their community, they made peanut butter sandwiches for people experiencing homelessness, and together with staff, travelled downtown to distribute the sandwiches. David created a food drive and collected an entire van full of food, then helped deliver the donations to a local food pantry.



Our Tots Bake for "Toys for Tots"

Children at our Child Development Center in Columbia were engaged young chefs creating treats for a "Toys for Tots" bake sale. The children mixed up and baked delicious pastries and cookies and donated proceeds to the campaign.



Daryl and Jason use communication devices to advocate for people living with disabilities and to volunteer in the community. Daryl gives speeches in the community. Jason pre-programs his device with data about butterflies and insects, playing it back while giving tours of the Butterfly House.



OUR DIRECT CARE STAFF Provides So Much More

At UCP Heartland, we like to think our staff provides the kind of care every mother would want for her child, whether young or grown into adulthood.

Shekinah Taylor (Shy), a Canterbury Center staff member, wrote the following Christmas note (R) to Ashley, one of her clients. Ashley's mother, Lisa, was so touched with the letter, she shared it on Facebook.

In addition to caring for clients, some days, Shy entertains us all as well.

Dear Ashley!

Merry Christmas, Bestie!!! Ashley, before I met you I took life for granted and complained about everything. But to see you happy and smiling everyday in your condition makes me humble myself. You are truly my hero. I know this isn't much, babe, but I still just wanted to show you a small token of how much you truly mean to me. Thank you for the warm smiles, the hearty uplifting laughs, and always listening to me ramble about my stories. Ash, I may not know if you can understand me 100% but your spirit connects with mine in a way that makes me want to call you my friend.

I LOVE YOU :D) - Shy



Shy channels her best Tina Turner performance for program participants

TECHNOLOGY Drives Innovation

Assistive Technology



Clayton with his mother, Robin

Augmentative/alternative communication, or AAC, can be used by people with impairments in the production or comprehension of spoken or written language. The device turns language typed by a user into audio, or is pre-set to answer things like "yes" or "no."

This technology offers a world of possibilities for program participants to communicate in new ways.

New Vans Mean More Outings

Thanks to our supporters, UCP Heartland was able to purchase seven vans for transporting clients into the community.

Each of our five programs makes a committed effort to explore the surrounding community as often as possible. These outings require vehicles that are retrofitted to our clients' physical needs and comfort. Having customized vans with lifts makes the outings comfortable and increases the time program participants are able to spend in the community.



Electronic Health Records



UCP Heartland staff member AI

SET-Works is an electronic records system designed specifically for disability service agencies. The system offers in-depth client documentation and storage organized within each client's record.

In 2017, UCP Heartland purchased 100 Surface Pros and the SET-Works system, hired staff and implemented its use agency-wide. By year-end, all program staff were trained using the SET-Works program, freeing up more time to care for clients.

UCP HEARTLAND INVESTS in Sensory Environments



Fiber Optic Wall Cascade



Light-Interactive Sensory Wall Mural



James (volunteer, back), Adrian and Kristin use a Promethean board

For people living with multiple and profound disabilities, UCP Heartland's sensory rooms offer new possibilities. Featuring amenities like fiber optic light cascades, lava lamps and intricate music, sensory rooms create dynamic spaces and an ever-changing world.

Large screen, interactive monitors called a Promethean flat panel, may be set to simulate the thrill of running through jungles and playing in ocean tides — new experiences for many people living with disabilities.

The Promethean Board allows staff to project an image from a laptop or computer. These versatile devices help program participants enjoy videos and games as well as interact with the board through touch or specialized pens.

Promethean boards open up new avenues for learning and communication.

Sensory fiber optics provide dazzling effects with relaxing and calming benefits from the light shimmer. The color change properties of a Fiber Optic Wall Cascade have therapeutic benefits and stimulate minds as people identify changing colors.

Sensory-rich environments provide new adventures that improve the development of thought, intelligence and social skills, and are designed to promote self-organization and positive change.

UCP Heartland's sensory rooms also expose program participants to a new dynamic: the opportunity to *choose and control their own* environment.

FIVE Expert Programs

Family Support Services

Marlborough Hall, Canterbury Center and Metro St. Louis



Marlborough Hall features two programs:

- ♦ **Short-Term Respite** - Our caring staff offers families temporary relief from the daily stress of caring for a family member living with a disability. The Respite Program offers temporary *scheduled care* to adults with disabilities. Services are available 24 hours per day, seven days per week.
- ♦ **Emergency Residential** - Provides safe, 24-hour residential services for adults living with disabilities who require emergency assistance in the absence of their regular care giver.

In-Home Supports (St. Louis) Services are delivered in the home and together with their family, program participants select a care provider.

Children's Camps include two types:

- ♦ **Summer Voucher (St. Louis County)** Provides financial assistance for St. Louis County children with a diagnosed disability to attend a variety of summer camps.
- ♦ **Summer Day Camp for Children (St. Louis)** A day camp for school-aged children with a disability diagnosis, living in metro St. Louis. Camp meets daily for 10 weeks in the summer, during winter break from school and during spring break.



Holly

Program Goal: Provides families with temporary overnight or weekly services that allows relief for family and caregivers.

Outcomes Achieved:

- ♦ 100% in emergency placement have immediate basic needs met (food, clothing, shelter, etc.)
- ♦ 99% experience no unwanted out-of-home placements because of temporary respite services
- ♦ 98% of respite clients remain in a stable living situation
- ♦ 100% using in-home respite gain/maintain independent living skills

Program Highlights:

- ♦ 2018 new home planned for respite program
- ♦ Saturday respite program for kids begins



350 Indirect 378 Direct

12.9% of Agency Expenses
728 Clients Served

Employment Resources &

Talent Connect

Canterbury Center, Gibbs Center



Joe

The UCP Heartland **Employment Resources** program helps people living with disabilities identify their skills and interests to achieve a job of their choice. The program provides support to help job candidates develop relationships with co-workers, create a support network and shape their careers. Employment Resources helps program participants work toward independence.

UCP Heartland's **Talent Connect** program helps people begin and maintain careers in the hotel and hospitality industry. Program participants learn industry-related skills, soft skills and how to navigate barriers to employment. The program helps employers in the industry connect with dedicated, talented employment prospects who are industry-trained and ready for long-term, meaningful employment.

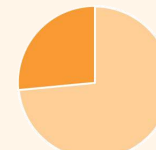
Program Goal: Provides training and support for people living with disabilities to access employment and attain economic independence.

Outcomes Achieved:

- ♦ 100% of consumers retain employment for at least three months
- ♦ 92% of clients enroll in job training, college or V.O.C. training
- ♦ 100% of clients gain knowledge about community resources
- ♦ 100% of employed clients increase income, assets and savings

Program Highlights:

- ♦ Launched a new employment program in Jefferson City
- ♦ Immediately placed six clients in Jefferson City into employment
- ♦ Graduated five program participants into employment at Lindenwood University in St. Charles County



391 Indirect 141 Direct

8.6% of Agency Expenses
532 Clients Served

FIVE Expert Programs

Adult Day Program

Canterbury Center, Gibbs Center, Manchester



The Adult Day Program provides individualized

assistance for adults to choose activities and strengthen their skills. Services correspond with each individual's abilities and include assistance with social, adaptive and other skills that foster a greater level



Erika (L)

of independence. Adult Day programs also benefit from a multitude of community groups who visit the centers to perform music, lead educational sessions and share their talents with program participants.

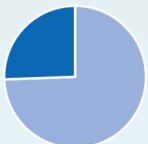
Program Goal: Provides the opportunity for continued learning, skills enhancement, socialization and community integration.

Outcomes Achieved:

- ◆ 100% of persons served develop positive friendships with peers
- ◆ 94% maintain/improve level of functioning
- ◆ 99% maintain/improve quality of life
- ◆ 95% of clients successfully manage their health

Program Highlights:

- ◆ Gibbs Center in Jefferson City is undergoing an extensive building renovation and program enrichment
- ◆ Extensive, new technology equipment for programs
- ◆ Provided increased choices for outings into the community



39.7% of Agency Expenses
528 Clients Served

■ 393 Indirect ■ 135 Direct

Child Development

Columbia, MO



Columbia Child Development Center (CDC)

The CDC is a licensed and accredited early care and education center that offers a unique environment where young children of all abilities learn together. Our collaborative development center integrates early intervention and education, active learning and nurturing relationships.

Half of the CDC's children have a diagnosed disability; the rest of the students are "developing typically."

The program helps each child maximize their gifts and unique abilities to prepare them for kindergarten.



Lawson, Camille and Mila

Program Goal: Through early identification, minimizes developmental delays and prepares children for school.

Outcomes Achieved:

- ◆ 100% gain knowledge about community resources
- ◆ 100% of students gain/maintain their level of functioning
- ◆ 100% of parents whose children participated in the Center's programming report that their child was ready to enter school

Program Highlights:

- ◆ The CDC made the playground fully accessible by installing new concrete ramps, new fencing and wider gates
- ◆ CDC preschoolers graduate in May, some overcoming delays to be fully prepared for kindergarten



10.1% of Agency Expenses
449 Clients Served

■ 232 Indirect ■ 217 Direct

Residential Services

St. Louis



Independent Supported Living (ISL)

ISL provides 24-hour staff support to people living with disabilities. Staff members assist program participants with all aspects of personal care, cooking, medication, arranging transportation, coordinating medical care, community outings and social activities. Clients live with 1 to 3 roommates.

Independent Supported Living Assistance (ISLA)

ISLA provides up to 10 hours per week of staff support to people with disabilities living in their own homes. Residents learn new skills in 10 primary areas: medical, shopping, laundry, housework, safety, finance, transportation, jobs, socialization and cooking.



Torando and Arthur

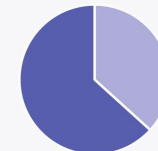
Program Goal: Provides the opportunity for people with multiple or severe disabilities to live in their own home or with a roommate.

Outcomes Achieved:

- ◆ 100% of clients have no out-of-home placements
- ◆ 100% of clients receive routine medical care
- ◆ 100% develop healthy relationships with family members and caregivers

Program Highlights:

- ◆ 100% of clients maintained their own finances
- ◆ Direct Care staff salaries increased and staff turnover was reduced by 50%
- ◆ Chamberlain Nursing students became volunteers



28.8% of Agency Expenses
49 Clients Served

■ 18 Indirect ■ 31 Direct

SUPPORTERS Create Successful Events



Jefferson City Wing Ding



Guests enjoy activities at the Columbia Wing Ding



Attendees at the Columbia Wing Ding

WING DINGS Rock

The Wing Ding tradition continued with more than 2,000 combined attendees at the 2017 Jefferson City, St. Louis and Columbia Wing Dings.

At each individual Wing Ding, local restaurants put their traditional, specialty and dry rub wings to the taste-test. Panels of celebrity judges savored contest submissions from participating restaurants and event attendees voted on the coveted "best in show" grand prize chicken wing. The "People's Choice" winner in each city scored a bronze, chicken-topped trophy to prominently display in their restaurant. **The Wing Dings brought in \$89,300.**



St. Louis Wing Ding People's Choice Trophy

GALA Dinner Auction



UCP Heartland supporters playing games at the 2017 Gala

UCP Heartland hosted "Casino Royale" for the 2017 Gala Dinner Auction, held for the first time at the Grand Hall on Chouteau.

Program participants from throughout the state came to join the festivities. The evening included both live and silent auctions and gaming tables. The St. Louis Strutters and Denise Thimes provided entertainment for the evening.

The Gala dinner auction created new friends and raised \$126,700 for UCP Heartland programs.



Clients made props by hand



Hallie and Karen Gibbs

TRIVIA Celebrates the Everyday Hero

Who is your everyday hero? At our 2017 Trivia Night, attendees celebrated superheroes and everyday heroes alike as they put their trivia knowledge to the test. More than 200 community members came out to support UCP Heartland and enjoy an evening of trivia, raffles, games and prizes, many sporting a superhero costume.

Attendees named their "Everyday Hero" on a 20-foot mural, now proudly displayed at Canterbury Center. Many of our program participants and Max, our support dog, modeled for our Everyday Heroes posters, now gracing the walls of three UCP Heartland facilities.

Trivia Night generated \$14,200 for UCP Heartland programs.



Everyday Hero Mural



L-R: UCP Heartland staff members Craig and Luke



L-R: Lauren, Marquita and Stephanie



Khang



Cheyenne



Max, our therapy dog

STAFF Helps UCP Heartland Soar



Samone Glover, Residential

"We so often fail to recognize the wonderful caregivers. I must let you know of one - Samone Glover." **Doris Perry, mother of a program participant**



Ronald Goodrich, Canterbury

"You would be surprised how much our clients can touch your heart. They've changed my life for the better." **Ronald Goodrich**



Angel Morrow, CDC

"Working at the Child Development Center in Columbia, I can make a difference in children's lives every day." **Angel Morrow**



Fiona Plunk, Children's Camps

"Fiona's excellent attention to the smallest details has assured a fun and stimulating learning experience for children in camp." **Shari Clay, Senior VP Programs**



Kelsey Tappel, Gibbs Center

"We need more employees like Kelsey helping us stay in good moods about all of our electronic changes." **Judy Grainger, VP of Programs**

RECOGNIZING Our Employees of the Month

UCP Heartland's "Employee of the Month" program honors staff members that provide exemplary service to our agency and clients. Each honoree receives a gift certificate and is invited as our guest to the annual Trivia Night and Gala Dinner Auction.

The monthly winners each offer a fresh voice to assist our agency with long range planning. We salute these noble members of our UCP Heartland family for making a vital impact on the lives of people we are privileged to serve. Please join us in thanking these extraordinary people.



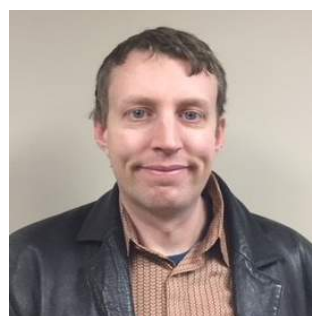
Schakita Gary, Respite

"Schakita goes the extra mile to make sure consumers are always smiling." **Matt Smith, Program Manager, Marlborough Hall**



Marc Miller, RN, Gibbs Center

"Marc's very thorough and catches everything." **Christy Brookins, Child Development Center Director**



Jeff Faust, Employment

"Jeff is a hard worker and a great team member." **Monica Edmonds, Director Employment Services**



Shalonda Hill, HR

"Shay is one of those 'can do' people. If Shay is given a task, you know it's going to get done." **Keith Franks, Director of Human Resources**



Jayne Grisham, Canterbury

"Jayne is always one step ahead of everything." **Craig Strohbeck, VP of Programs**

DONORS Are Our Everyday Heroes

Organization and Foundation Support

\$100,000

Souers Charitable Trust

\$50,000-\$99,999

PLB Capacity Building
Poses Family Foundation

\$10,000-\$25,000

First Bank
Gateway to Innovation
McMahon Berger

\$5,000-\$9,999

All Covered
H.L. & Susan Buder Charitable Trust
Cady Family Foundation
Express Scripts
GFI Digital - Gibbs Technology
Gibbs Pool & Turner, PC
Missouri Employees Mutual
Modern Land Company, LLC
United Way of Central Missouri

\$2,500-\$4,999

Brown & Crouppen P.C.
Buckingham Asset Management, LLC
CliftonLarsonAllen LLP
Fischer Body Shop, Inc.
George Von Hoffmann Foundation
Morris Converting LLC
Promise Homeworks/Mobility
RB Kahn Charitable Trust
US Foods
Wells Fargo Community Support
Woodman Engineering Co.

1,500-2,499

Central Bank of Jefferson City
Hawthorn Bank
IBM-International Business
Machines Corp.
Jefferson Bank of Missouri
Kohl's Department Store, Inc.
Mid-Missouri Delivery, LLC



\$1,000-\$1,499

CARF International
Isle of Capri Casino
Missouri Foundation for Health
Wells Fargo Foundation

\$500-\$999

Bank of America Employee Giving Campaign
Central Bank of Boone County
Citizens National Bank
Mid America Bank
Mizzou Physical Therapy
Murphy Company
Naught-Naught Insurance Agency
Peoples Bank & Trust Co.
Scottrade, Inc.
Selective Insurance Group Foundation
United HealthCare Services, Inc.
Williams-Keepers LLC
Winter-Dent & Co.

\$250-\$499

Conceller Group, Inc.
Diamond Ridge Dentistry
Dick Otke Construction Company
Ionware, Inc.
Monsanto Company
National Sales Solutions, LLC
Office Essentials, Inc.
Reinhold Electric, Inc.
Ste. Genevieve Du Bois Catholic
Church in Warson Woods

\$100-\$249

AT&T Employee Giving Programs
Drury Hotels
Epsilon Sigma Alpha - Beta Tau
Gateway to Precious Moments
GE United Way Campaign
Ketzner Enterprises
Lucas Careers, Inc.
Lutz's Famous BBQ
Network for Good
Providence Bank
Rimco Inc.
The St. Louis Cardinals
Travelers-Cyber Grants, LLC
Webster Groves Lions Club



\$10,000 to \$20,000

William R. Cady
Hallie & Karen Gibbs

\$5,000 to \$9,999

Richard & Julie Fitzer
Brian & Elizabeth Hansen

\$2,500 to \$4,999

Rick Aselage & Debbie Douglas
Lori Burch
Richard & Kim Chong
Carl & Jackie Conceller
Cory Hartung
Kari McAvooy
Jim & Judy O'Donnell
Jeff & Ann Rayfield
The Berezo Family
Brenda Wrench

\$1,500 to \$2,499

Ed Balmes
Jeff & Cheri Cooper
Laura J. Dunsmoor
Robert & Debra Hellmann
Dave & Christine Houston
Ronald & Toni Leidenfrost
Chuck & Susan Lisciandrello
Ron & Sandy Otto
Tod & Kristen Raeber
Shaun & Melanie Swarengen

Individual Support

\$1,000 to \$1,499

Kathleen Beach
Sandra & Michael Becker
Matthew & Patti Billings
Jerry Lis
Phil & Maggie Lykens
Brian & Beth O'Neal
Steven & Connie Pautz
Nancy & Don Ross
Michael & Rosemary Roth
Armando Siliceo-Roman
Edward & Joanne Storey

\$500 to \$999

Jason & Angela Bean
James & Susan Buford
Mary Ann Cheng
Michael & Kerry Donnelly
Dave & Melissa Elmore
Bruce & Corrie Gibbs
Eric & Judy Grainger
Ruth Hays
Mary & Daniel Hebrank
Kristina & Matt Hollrah
Joel & Sue Housewright
Margaret & Charles Hudson
Thomas & Sally Hudson
Dezhi Yin & Lin Jiang
Mike & Jill Larsen
Tom & Linda Lieb
John & Kelly Marino
Ben & Petra Maschan
Mike & Robin Mitra
Brian & Mary Orsak
Carrie & Ryan Richter
Paul & Lisa Sombart

\$500 to \$999, cont'd

Christopher & Mary Spillman
Craig & Jenifer Strohbeck
Jacques & Donna Thro
Tami L. Turner
Fiona Waller
Timothy & Kelli Williams

\$250 to \$499

Michelle Barbeau
Lance & Susie Bazzell
Charles Blazicek
Barbara J. Boucheay
Jay & Victoria Brenner
Casey Breslin
William Buckley
Dave & Shari Clay
Kathleen Clodfelter
Matt & Pam Coughlin
Osmond & Sandra Conrad
Terry Crouppen
Lynne & Clint Cruse
Joan M. Desloge
Dusty Diekman
Eddie & Darcy Edwin
Dan & Joan Finney
Megan & David Greathouse
Gerard & Casey Gundlach
Charles Haggerty
Hannah Hicks
Michael & Martha Hogan
Michael & Sharon Ann Immer
Ravi & Kay Johar
Jane Kaiser
Nicolette R. Kumar
Luke & Julie Leidenfrost
Brad & Libby Lucas
Heather & Scott Lytle
Andrea McNairy
Brian & Nina North Murphy
Marian Nunn
Liz O'Brien
Jeffrey & Gina Parker
Tim & Doris Perry
Jon Sanner
Jim & Angie Schmersahl
Barbara Smith
Lauren & Jeff Smith
Gail Stukenberg
Linda Tucker
Gordon F. Webb, Sr.
Sandy Wedewer

CLAYTON His Family Dared to Dream

When Clayton came to UCP Heartland's Child Development Center at 3 months of age, doctors predicted that Clayton might not be able to move on his own, communicate or even eat solid food. Robin, Clayton's mother, said, "There was a potential for seizures and even sudden death." Finding the right pre-school was critical to Clayton's health, safety and success. Our CDC staff and outside therapists worked together in designing a program that fits Clayton's needs during the school day.

Today at age four, Clayton loves coming to school and playing with friends, sitting in a regular chair at lunch, enjoying the same foods as everybody else, and talking through a pre-programmed communication device. **In May, Clayton will graduate to kindergarten.** Our Child Development Center is a place where children of all abilities grow, play, learn and thrive together in an interactive setting.

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In-Kind Support

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In-Kind Support

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Sunshine Drapery
The Art of Entertaining
The Blue Skillet
The Candy Factory
The Corner Pub & Grill
The Fox Theatre
The Heidelberg
The Magic House
The Pasta House Company
The Repertory Theatre of St. Louis
The Sheldon Concert Hall
The SilverSmiths
The Slider House
The Touhill Performing Arts Center
Three Kings Public House
Time for Dinner
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Gingerbread Houses *Unite the Cause*

*Program Participants Take a
Journey, Make New Friends
And Celebrate Victory*



Adult Day Program participants and staff from Gibbs Center in Jefferson City spent a day traveling to the Columbia CDC to meet the kids, and then to St. Louis to spend time with contemporaries in the Adult Day Program. The group also toured Canterbury Center to get program ideas for the all-new Gibbs Center facility opening in the spring of 2018.

The travelers delivered two gingerbread houses: one from the CDC and their own "ADA" compliant gingerbread house that became the winning entry in UCP Heartland's annual program competition. The fully ADA accessible house included a ramp, gingerbread wheelchairs, pretzel walkers, a marshmallow nurse, a snowball fight and its own support dog: a gummy "Max" with a cookie dog house.

COMMUNITY PARTNERSHIPS that Drive Our Mission

BUILDING COMMUNITY WITH MUSIC

Music often fills the classrooms in our Adult Day Programs thanks to talented visiting musicians.

Below: UCP Heartland staff member Gloria (R) invited John (L) to play his clarinet for program participants. John has been playing the clarinet for 62 years. John entertained our group with selections from Bach.



John and Gloria

Below: Wesley, the son of a UCP Heartland staff member, volunteered to play piano at Canterbury.



Wesley



Kevin



Carliss (L)



L-R: Glenn, Noah and Bernadette

MAKING NEW FRIENDS

Many groups and individual people visit UCP Heartland's programs during the year to share their knowledge, talents and experience. In 2017, program participants had the chance to interact with a variety of animals thanks to wonderful visitors like Serengeti Steve, a local reptile expert and educator; awe-inspiring visitors from the World Bird Sanctuary; and Noah, a Lutheran Church Charities Comfort Dog from Timothy Lutheran Church who visits regularly. One young volunteer, Wesley, came to play the piano every week. We had dancers, musicians and other great performers who came to volunteer at each of our programs throughout the year.



Harp players visit the Manchester Adult Day Program



St. Lou Dance Crew

UCP Heartland Locations

St. Louis

Corporate Offices

13975 Manchester Rd.
Manchester, MO 63011
(636) 227-6030

Canterbury Center

8645 Old Bonhomme Rd.
St. Louis, MO 63132
(314) 994-1600

Marlborough Hall

1118 S. Laclede Station Rd.
St. Louis, MO 63119
(314) 962-0015

Central Missouri

UCP Heartland Child Development Center

3804 Santiago Dr.
Columbia, MO 65203
(573) 449-6783

UCP Heartland Gibbs Center for Independence

1719 Southridge Dr.
Jefferson City, MO 65109
(573) 761-7300



Sensory Murals

A special thank you to Logos School Students for designing and painting wall-size sensory murals for the enjoyment of our Adult Day Program participants at Canterbury Center. The forest mural (above) is actually two separate paintings mounted side by side. The coral fish tank mural on page 7 was created with glow-in-the-dark paint to create a dazzling blackout light effect.

The murals provide a calming, soothing space, evoking an aquarium in sunlight and a forest in autumn. Both murals provide an ever-changing space as natural light moves through the day.

Partnerships with community members such as Logos School expand the gift of possibilities for UCP Heartland participants — enhancing programs and enabling a community rich in diversity.



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